# Medical Alert Systems

<table>
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<tr>
<th>SYSTEM NAME</th>
<th>COMPANY</th>
<th>CONTACT INFO</th>
<th>EQUIPMENT</th>
<th>RANGE</th>
<th>INITIAL COST</th>
<th>MONTHLY FEE</th>
<th>HOME OFFICE LOCATION</th>
<th>RESPONDER LOCATION</th>
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| Life Call   | Northern Safety & Security | 1-877-751-3902 | ● Machine that sits by the phone  
● Waterproof button worn on neck or wrist  
● Button communicates with the phone | 100 feet  
After installed, test range | Non-refundable deposit: $120 (covers 1st 4 months) | $30/month  
Automatic billing to bank account or credit card | Bemidji, MN | Austin, MN |

If button is pushed, the responder calls the phone & talks to the person. If no response, they call 911, then notify previously established call list to notify whoever has been designated as people to notify.

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| Lifeline | Meritcare Lifeline | 1-800-380-3111 | ● Machine by the phone  
● Waterproof button worn on neck or wrist | 800 feet | One-time installation fee: $45 | $29/month  
Automatic billing to bank or credit card  
No long-term contract | Massachusetts  
Local provider: Meritcare Lifeline | Massachusetts |

If the button is pushed, a signal goes to the phone. The responder calls to talk to the person. If no response, they call 911. 
Another option: Acute Alert: if the person falls & can’t push the button it senses the change in position & automatically calls. Cost is $13/month additional

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| Phillips Lifeline | Affiliated with the MedicAlert Foundation & Red Cross | 1-800-594-8172 | ● Speaker box plugs into a phone jack  
● Waterproof button worn on neck or wrist | 700 feet; 800 ft. outside | No installation or activation fee | $35/month for members  
$42/month for non-members  
Automatic billing to bank or credit card  
No long-term contract | California | California |

The volume on the speaker box can be controlled by the monitoring center so that they can hear the person better.
Can have a 2nd speaker box in the basement for additional $10.

If the button is pushed, the response center contacts the person within 20 seconds. If no response, they call 911 1st, then notify the people on a previously establish contact list.

They also have an “auto-alert” system that can detect a fall and automatically calls the responder. The cost for that system is $43/month for members, $50/month for non-members.
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| Caring Responders | Lincare (Kansas City) | 1-866-993-0661 Local office: 701-775-3965 | * Speaker box connected to phone jack (land line)  
* Button worn on neck, wrist or belt | 300 feet | No set-up, activation or shipping fees; The local Lincare office staff come out to set up the system & teach how to use it | $39.95/month No contract; month to month agreement | Kansas City | Chicago |
| Medical Alarm System | | 1-877-801-7772 | * Speaker box plugs into phone jack & outlet  
* Waterproof button worn on neck or wrist | 600 feet in any direction from base unit | $89.90 for 1st quarter (non-refundable) includes one-time activation fee $29.95 | $29.95/month Automatic billing to credit care or bank account | Salt Lake City | Salt Lake City |
| | | | * Base station that plugs into a phone jack & electrical outlet  
* Pendant worn around the neck, on a belt, in a pocket | Approximatively 600 feet | 149.99 one-time purchase price at Walmart Also available from IPAT | None | Calls the local 911 operator |
| Guardian Alert 911 | LogicMart | IPAT: 1-800-895-4728 | * Base station that plugs into a phone jack & electrical outlet  
* Pendant worn around the neck, on a belt, in a pocket | “hundred s of feet” | $279.99 one-time purchase price Available on-line or through IPAT | None | Calls up to 4 pre-programmed contacts &/or 911 |

A previously established list of contacts is developed which the system will call when the button is pushed. The dispatchers who respond when the button is pushed are all EMT certified. When the button is pushed, the response time is within 25 seconds. When ordered, the unit is sent to the recipient and instructions are provided over the phone. The system can be tested once installed. There is no long-term contract; there is a 3-month agreement, renewable every 3 months.

This system works like a cordless phone. The pendant is splashproof, but not waterproof. The equipment is purchased and the purchase price is the only cost. The pendant requires one AAA alkaline battery that lasts one year. Optional battery backup available in case of power outages.

This system works like a cell phone. When the button is pushed the person can talk to whomever is designated to be called or 911 in a 2-way conversation. The pendant is waterproof and operated with a rechargeable battery. Two batteries and base station charger are included. The equipment will operate in any home so can be taken along when visiting others and used in their home.
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| Verizon Sure Response | Verizon Wireless | Local Verizon dealer or stores that sell Verizon products                    | • A device with a contact button worn around the neck, on the wrist, or belt (splash & water resistant)  
• Docking station charger  
• Travel charger  
• Wrist strap, lanyard, belt clip  
• Two wall charger cables  
• Telephone cable | Anywhere that Verizon service is available nationwide                        | One-time activation fee: $35  
Equipment: $19.99 | $30/month Includes 60 minutes of convenience calls                          |                      |                     |
| Angel Medical Alert | 1-800-213-8400 or angelmedicalalert.com | • Base unit plugged into phone line and electrical outlet  
• Button worn on neck, wrist or belt | $10 shipping fee | $29.95/month | | | | |
| Senior Link America | 1-877-801-9333 | • Base unit  
• Waterproof button | 600 feet from base unit | $19.95/mo. For 1st 3 months (special promotion)  
$29.95 shipping & programming | $29.95/month payable quarterly or annually by credit card, debit card or check | South Jordan, Utah | In Utah, but contacts local 911 provider |

A Personal Emergency Response System (PERS) through the Verizon Wireless system. When the button is pushed, the person is connected with a Care Agent who can then connect calls to loved ones, caregivers, designated contacts or emergency services. This system works anywhere that Verizon service is available nationwide. The GPS technology in the SureResponse device can help a caregiver or loved one locate the user in the event of an emergency.

The system provides amplified 2-way communication. No contracts, activation or hidden fees. Free lifetime parts replacement warranty.

When button is pushed, an emergency trained care specialist answers, notifies local emergency services, other contacts in whichever order is needed and stays on the line until help arrives. If unable to speak, help is called immediately. Responders are EMT certified. The equipment can be taken along when visiting and plugged in and used at other location. The system works with any type of phone line (analog, digital). Equipment all made in the USA.