

FREQUENTLY ASKED QUESTIONS

Q: I cannot read the information on my family form. Can you make more clear?

A: We can check the original form to see if it is clearer. Please email us your request at stjudeaaf@gmail.com.

Q: I lost my family form. Can another copy be sent to me?

A: Sure thing! Please email us at stjudeaaf@gmail.com to let us know.

Q: The interests listed on my family form is not specific enough; or is too specific; or I am not familiar with what is being requested; or is too expensive; or the sizes provided don't seem to correspond to the age. Can you help clarify?

A: It is very okay if you do not shop from the listed interests – they are only suggestions. While we are generally inclined to want to give what is on someone's wish list, do so only if it works gracefully for you. The families will be delighted to receive the gifts you provide.

Q: How many gifts should I buy and how much should I spend?

A: We are often asked for spending guidelines, and we need to leave this up to you since this is such an individual decision based on one's budget and preferences. Your basic commitment is to provide a gift for each family member and food gift card or non-perishable food. If parents' names do not appear on your information, it is because they are most concerned that their children have a happy holiday. A family gift (blankets, games, Christmas goodies, gift card) may be enclosed if you wish.

Q. From what area is my assigned family? I want to buy a Food gift card that is convenient for them.

A. The Family ID# on your form starts with a letter or letters. Here are the areas those letter(s) represent:

V = Ventura Catholic Charities

OX = Oxnard Catholic Charities

M = Moorpark Catholic Charities

MM = Many Mansions, Thousand Oaks

SM = St. Malachy's, South Central Los Angeles

TO = Lutheran Services, Thousand Oaks

If you have additional questions, please Email us at stjudeaaf@gmail.com, or call Kathy Terndrup (818) 599-3967 or Eric Terndrup (818) 371-2172 -- evenings only please.

Please know that your generosity is making Christmas a wonderful day for a family in need. What an incredible way to honor the birth of Our Lord. Thank you!