

Online Giving is getting an update!

We want to take this time and say thank you for your support of Blessed Trinity Parish. Your donations are so important to fulfilling the vision of our Parish and our community, and we would not be where we are today without them.

To that end, we are making a few changes to how you can make your online donations. We are excited to announce that we have transitioned our online giving to the ParishSOFT Giving platform.

Why are we migrating Online Giving to this new platform?

Online Giving has remained the same for many years and was overdue for an update. We are moving to the new **ParishSOFT Giving** platform which will provide us the latest technology and allow us to continue to meet parishioners growing and changing needs.

What happens now?

For all active recurring donors, we have transitioned your recurring gifts from our prior Online Giving platform, over to ParishSOFT Giving. When registering and logging in for the first time, it is important to use the same email address as your original Online Giving account. Please follow the steps below to access your account. Do not worry about your previous recurring gift in Online Giving. That gift was cancelled automatically when we moved to ParishSOFT Giving. Your recurring gift will now be processed in our new system at the same frequency as before. Once you login to the new system you will be able to manage any recurring gifts that are active for you.

How do I access my ParishSOFT Giving account?

When selecting the appropriate giving links for ST ANNE or ST CATHERINE you will automatically be redirected to the new Giving portal.

The first time you access your account please choose the “Sign in” tab, then scroll down and next to the words, *Don’t have a giving account?*, select “[Create One](#)”

Fill in the identifying information using the **same email address** you used when signing up for Online Giving. Using the same email address will associate your login with your recurring gifts that were transitioned to the new system. *Please note that if you use a different email address, and then set up a new recurring gift, you will be debited for both recurring gifts.* Please contact [Lee DeLuca](#) or call 978-320-4220, Ext. 114 for assistance if you are unsure of the email address you originally signed up with.

Why don’t I see all my giving information when I sign into the new platform?

Only data associated with recurring givers has transitioned to the new platform. This will include personal info, active recurring gift schedules, payment methods and 2 years of giving history (from 2020 to present). An additional phase will combine all ParishSOFT Giving into **one** Blessed Trinity Parish giving portal. We will provide more information as this process moves along.

I signed in but see no data for my recurring gifts, or payment methods!

In some cases parishioners with an account may have used Quick Give as a giving method which set them up as both an “independent giver” (with an account login) and as a “quick giver”. When signing in for the first time you may have been linked to your “quick give” information which in this case would not contain any personal data. Please do not add any new recurring gifts at this time as this may result in your account being debited twice.

Parish Administrators will be reviewing donor accounts to merge duplicate giver records such as this and allow you full access to your data. If you have created your sign-in for the new platform and don't see your gift information, please feel free to let us know. Contact [Lee DeLuca](#) or call 978-320-4220, Ext. 114.

We realize this may be an unwanted change for some, but it is a necessary upgrade which provides for the latest technology and in the long run an easier experience for users.

We appreciate your patience as we navigate this process together!