

# A community where we are family and we share our many gifts generously

Dear Parishioners,

I am writing first to thank you for your participation in our parish's online giving program. The sharing of treasure with your community is not only appreciated by many, but is also necessary for this community to thrive and reflect the Kingdom of God.

As you may know, our parish is in the process of transitioning from our old system, ParishPay, to a new online giving tool—WeShare. We believe that by switching to WeShare online giving, we will be able to engage more of our parish families to join us in supporting the important work we have been called to do together.

You will still be able to set up one-time or recurring donations, and choose when and how to give to any of our different collections. You will also be able to view your complete, accurate financial records at any time during the year.

Those of you who wish to continue using traditional methods of offering may do so, but I would ask that you prayerfully consider switching to online giving if you are able to. Your choice to give online will help our parish become better stewards of our Time, Treasure, and Talent.

Please take the time to read through the next few pages to learn more about WeShare. If you have any questions about the program, please don't hesitate to call the parish office. I look forward to the continued growth of our parish community together.

New beginnings,

Your Parish Staff

## As Disciples of Jesus we are called into community



#### **Ongoing Benefits of WeShare Online Giving**

- You can share your gifts... Any way you want to. When you want to. Where you want to.
- **Leave your checkbook at home.** Set up your recurring gift using a credit card, checking or savings account.
- Your funds are protected. Your donations are automatically transferred to our parish so it's safer and more secure.
- 4 Support our parish consistently, even if you are unable to attend Mass.
- **Give on-the-go!** Access the site from your mobile phone or tablet.

### **Does Online Giving Really Benefit Our Parish? Yes It Does!**

- **Less time required to process collections.** No more manual entries so office staff will be able to process data efficiently.
- **Predictable contributions.** More predictable cash flow helping us plan our ministries better.
- **Automatic record keeping.** Online donation summaries for more accurate and efficient records.
- **Accommodates special collections/missions,** making it easier for everyone to participate in the ministry of our parish.

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### **VERIFY YOUR EXISTING ACCOUNT**

If you gave online through ParishPay, the work of transferring your account to WeShare is done. Visit the ParishPay link on your church website to securely verify your account. You'll need some information on hand:

- 1 Your ParishPay Username
- 2 Last 4 digits of the bank account or credit card used for ParishPay

You'll also need ONE of the following two options:

- 1 Your email registered with ParishPay OR
- A collection name and the specific amount you donated in the last 6 months

### SIGN UP TO GIVE ONLINE

If you've never donated online before, signing up is easy!

- 1 Visit your church website and click "Give Online."
- Click on the collection you wish to donate to.
- Click "Recurring Donation," then enter your donation amount and frequency.

Once you've added your account information, donations will automatically deduct from your account. It's that easy!

**QUESTIONS?** Contact the parish office or WeShare support at **(800) 950-9952**, *Select Option 1* **HOURS: 7:00am-7:00pm** 

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### **Frequently Asked Questions**

Q. Is giving online safe?

**A.** Yes. We implement the safest security standards for online transactions and your privacy is protected at all times. Giving Online is actually more secure than writing checks or bringing cash to church. Online contributions cannot be lost, stolen, or destroyed and have an extremely high rate of accuracy.

Q. Which payment methods are accepted?

**A.** You have many options. Contributions from checking accounts, savings accounts, debit cards, and major credit cards (Visa, MasterCard, Discover, and American Express) are all accepted.

Q. When will my account(s) be debited?

**A.** The choice is yours. When you enroll in our online program you can choose to have donations processed Weekly, Monthly, Semimonthly, Quarterly, Semiannually, or Annually.

Q. What will my credit card statement say?

**A.** The name of our parish will appear on your bank or credit card statement.

Q. Can any additional funds be taken from my account other than what I have authorized?

A. Absolutely not! Only the amount you authorized to give the church is taken. You are the only one that can change the amount of money that may be processed. You will also receive email reminders two days before your recurring transaction is set to occur so there will be no surprises.

Q. What if I need to stop, increase, or decrease my donation?

**A.** You can make changes to your account at any time by logging into your account online 24/7 or by calling the parish office.

Q. What if I change bank accounts or get a new debit or credit card?

**A.** Log in to your account online. You can log in to your account online at any time to update your payment source information.

Q. Will I receive receipts for my donations?

**A.** Yes. All parishioners enrolled in online giving will receive receipts via email.

Q. What if I feel uncomfortable not having something to physically drop into the collection basket?

**A.** Don't worry! You can print donation slips that can be placed into the collection basket as a visible sign of your electronic donations. These slips can be personalized with your Name and Church ID.

Q. How do I sign up to start donating online?

**A.** Visit your church website. Click **Give Online** or call the parish office for more information.



TO OUR PARISH ONLINE

Set up your account today!