

## Response To YOUR VOICE Matters Survey

The Survey Committee was thrilled with both the quantity and quality of the responses to the survey. It was evident that much thought had been given to the questions and we thank you for your time and thoughtfulness.

### General Information:

1. 310 surveys were mailed. This included both active and inactive parishioners.
2. 78 surveys were returned. – a 25% response rate!
3. Age range of surveys returned:
  - Under 18 years of age - 0
  - 18 – 24 years of age - 1
  - 25 – 35 years of age - 0
  - 35 – 44 years of age - 7
  - 45 – 64 years of age - 27
  - 65+ years of age - 35 (45%)
  - Did not put their age - 8

### OVERALL PARISH COMMUNITY QUESTIONS – Final Count

	Question	Yes	Somewhat	No
1	Do you feel a sense of community as well as a personal welcome at St. Luke's?	57	16	2
2	Do you feel well-informed about the activities and ministries that are available?	39	29	7
3	Would additional activities and ministries make a difference to you/your family?	23	23	23
4	Do you feel encouraged to share your time, talent and treasure with the parish?	42	25	11

**Please Note:** Under all the **Comments** sections of the survey we included the responses that were expressed most frequently.

1. **If any, what additional activities would you like to see at St. Luke's?**
  - More social activities for families, children, teenagers and single adults (picnic, coffee hour after Mass, family fun day, Easter egg hunt, game night, movie night, Halloween party)
  - Events where current parishioners can bring a prospective parishioner.

- More activities that involve the youth of our parish. They are the future of St. Luke's.
- Ministries and Faith Formations for the youth after Confirmation

***YOUR VOICE Matters - Response to your comments:***

*We are planning additional activities and we will be looking for volunteers.*

**2. What do you like BEST about St. Luke's Church?**

**The following were responses expressed most frequently:**

- Friendliness
- Warmth/Atmosphere
- Sense of Belonging
- Tight-knit Community
- Friendly and welcoming ushers

**PARISH FINANCE QUESTIONS – Final Count**

	<b>Question</b>	<b>Yes</b>	<b>Somewhat</b>	<b>No</b>
<b>1</b>	Do you feel well-informed about how our weekly collections and fundraising monies are being spent?	<b>20</b>	<b>24</b>	<b>34</b>
<b>2</b>	Would you be likely to contribute more financially for specific projects at St. Luke's?	<b>19</b>	<b>33</b>	<b>16</b>
<b>3</b>	Do you understand and contribute to the Heart-to- Heart Ministry?	<b>36</b>	<b>31</b>	<b>11</b>

**1. Is there anything else you want to know about the parish finances?**

**Please explain.**

- Transparency is necessary.
- Give more notice of special collections.
- What money is coming in and where is the money going?

**2. How would you like our financial information to be communicated?**

- Bulletin insert
- Email
- Direct communication – a presentation after Mass in the bingo hall
- As many avenues as possible: Web Page, email, presentation after Mass, and thermometer showing progress.

***YOUR VOICE Matters - Response to your comments:***

*There will be a monthly financial report in the bulletin and on our Web Page.*

**LITURGY, WORSHIP AND SPIRITUAL QUESTIONS – Final Count**

<b>Parish Environment</b>	<b>Poor</b>	<b>Fair</b>	<b>Good</b>	<b>Excellent</b>
Masses	1	16	38	19
Liturgies (Sacraments)	0	5	48	21
Church appearance outdoors (overall environment)	3	8	50	17
Church appearance indoors (decorations and overall appearance)	0	1	53	24
Prayerful atmosphere (before/after Mass)	7	18	42	11
Music	7	21	40	10
Sound system	10	20	48	2
Homilies	4	7	47	8
Growth in your faith	3	12	50	13

**1. Recurring comments that were made:**

**Music**

- Sunday Folk Group is great.
- Saturday music: There are too many hymns and too many verses. During the meditation after Communion, there should only be music playing or there should be silence.
- Consider more upbeat and Christian contemporary songs.

**Sound System:**

- Poor sound system

**Additional Comments:**

- Eliminate the commentator.
- Stop telling us to put our hymnals away.
- Stop telling us to wait until the ministers are in the back before leaving the church.

***YOUR VOICE Matters - Response to your comments:***

- 1. Saturday Mass: Monsignor Michael has spoken to the organist. We will not be singing as many verses as before.*
- 2. For meditation after Communion, soft music will be played.*
- 3. Commentator and reminders: We will no longer have a commentator, and you will not be*

*reminded to put the hymnals away and to wait to leave the church until the ministers are in the back.*

2. **List of Ministries:** This section listed the current ministries at St. Luke's. **We apologize** to the ushers, money counters, outside maintenance volunteers and grocery card sale committee. We erred by not including them.
3. **If you participated in any of the above ministries, but no longer do so, why not?**
  - Time element and too busy
  - Health
  - Longer work hours
  - Young people's turn to help the parish grow.
4. **If you Never Participated in any of the above ministries, why not?**
  - Look at the responses to number 3.
5. **Comments and/or Suggestions for Other Ministries**
  - Combine youth and family spiritual retreats.
  - The ministries, along with a contact person for each, should be listed on a regular basis in the bulletin.
  - Adult Faith Formation.
  - There should be a ministry to reach out to older people who can't come to church.
  - I would like to be notified, either by email or through the bulletin, when parishioners are sick or have passed away so I can pray or visit them or attend their funeral.

***YOUR VOICE Matters - Response to your comments:***

1. *We are planning additional activities and we will be looking for volunteers.*
2. *We are in the process of updating The Church of Saint Luke Ministry Guide. The pamphlet will give a brief explanation of each Ministry and the contact person of the existing ministries.*
3. *We are planning a "Parishioner Gathering" that will take place in the Parish Center. This event will give every parishioner (young*

*and old) an opportunity to visit the contact person for each ministry. We will also welcome your suggestions for new ministries and will indicate which groups are in need of a volunteer chairperson. Keep looking at the Web Page and the bulletin for the date of the gathering!*

**CHURCH STAFF QUESTIONS**

Monsignor Michael was given all the Church staff responses, and staff members were given their individual responses. Monsignor has met individually with the staff to discuss the information, and plans have been put in place regarding any concerns that were mentioned on the survey.

**MEETING THE NEEDS OF OUR PARISHIONERS**

<b>Parish Constituencies</b>	<b>Poor</b>	<b>Fair</b>	<b>Good</b>	<b>Excellent</b>	<b>Don't Know</b>
Children (Ages 4 to 12)	9	7	12	14	11
Teens (ages 13 to 17)	13	9	12	5	17
Young adults (ages 18 to 35)	16	7	6	1	20
Single adults (ages 36 – 64)	13	4	9	1	21
Senior adults (ages 65 – over)	5	9	19	16	16
Married couples	3	10	35	15	13
Those divorced or separated	9	12	4	0	24
Single parents	9	13	5	0	27
The sick and homebound	8	10	5	2	23
The grieving	3	8	5	2	27
Those in financial need	3	5	4	1	32
Inactive Catholics	2	2	1	0	15
New parishioners	7	9	7	3	16
Visitors and guests	1	7	14	4	22
The local community	3	10	11	3	23

**1. Comments:**

- Bulletin should provide more information about parish activities.
- There are NO community events – and this year the N.P. Lions were denied use of the facilities for a fundraiser. Community groups like

the Scouts are not allowed to meet unless a fee is paid – that’s terrible.

- If services and programs are available, they are not advertised or visible. I attend Mass weekly and read the bulletin.
- There are little to no outreach ministries that are still operating.
- We should inform the congregation of all the good works that the youth are doing. I don’t have a computer; write them in the bulletin.
- We need to get people involved.
- Participation in the Liturgies has to be a positive experience for families and students.
- With our limited volunteers, it’s hard to meet the needs of all these groups.

***YOUR VOICE Matters – Response to your comments:***

1. *In response to the use of the parish facilities by outside groups, community events are **not only** allowed, but they are welcomed and appreciated, unless they occur on dates that conflict with the Liturgical Year of the Church (e.g. feast days, holy days, etc.). All non-church organizations are charged a fee to use the rooms to cover the costs of utilities, insurance, etc.*
2. *Communication: The survey committee concluded that better communication is needed. We are going to reach out to you via the Web Page, the church bulletin, inserts in the bulletin, church announcements and email blasts. We are also looking to develop a Facebook Page.*

**2. Have you attended other Catholic Churches?**

- Yes, more Mass schedules available
- Yes, better Mass times
- Yes, time of Mass is more convenient. Not the same warmth and comfort I feel at St. Luke’s.

**3. Have you attended a church of a different denomination? Why did you do so?**

- Yes, out of curiosity
- Yes, for the music. Different communities offer an “upbeat” music style and still relay the message of God.

- Yes. I wanted to see what was different. It was a very welcoming, very positive experience.

**PLEASE TELL US ABOUT YOURSELF.**

		Less than 1	1-5	5-10	10-15	15-20	20+
1.	Number of years in St. Luke's Parish	0	1	9	5	3	35

	Question	Saturday @ 4PM		Sunday @ 10AM
2.	What Mass do you generally attend?	28		47
3.	Do you like the current Mass time offerings?	YES	NO	SOMEWHAT
		20	48	10

4. If you answered NO, what Mass time offerings would you like? (We listed the times that got the most responses)

**Saturday Mass Suggestions:**

25 people suggested 5:00 p.m.

**Sunday Mass Suggestions:**

- 15 people suggested 8:00 a.m.
- 18 people suggested 9:00 a.m.
- 11 people suggested 10:00 a.m.
- 12 people suggested 11:00 a.m.

***YOUR VOICE Matters - Response to your comments:***

1. *Saturday Mass: Beginning Saturday, November 30<sup>th</sup>, the Saturday Vigil Mass will be celebrated at 5:00 p.m. instead of 4:00 p.m.*
2. *Sunday Masses: Beginning Sunday, January 5<sup>th</sup>, there will be two Mass times: 8:00 a.m. and 10:00 a.m. Religious Education classes will continue to be at 8:45 a.m.*

**To Revitalize St. Luke's - WE have to be in this TOGETHER**

"None of us, including me, ever do great things. But we can all do small things, with great love, and together we can do something wonderful."

Mother Teresa