



## Coronavirus Information for Community Organizations and Vulnerable Populations

The City of Boise Coronavirus Task Force was created by Mayor Lauren McLean to prepare the community for a potential COVID-19 outbreak and to respond in the event of an actual outbreak. The Task Force's mission is to plan, inform and provide an integrated network of resources for the Boise community.

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We are reaching out to various organizations in the community to provide information and resources to the populations who are most vulnerable to the impacts of the Coronavirus outbreak. We recommend that everyone follow the CDC's guidelines for preparation and response. The Centers for Disease Control and Prevention (CDC) is the authoritative source for guidance on COVID-19 within the United States.

Below is some best-practice information, followed by links to helpful resources.

### PLANNING AND COORDINATION OF EFFORTS

- ✓ **Education:** Learn the symptoms, know what to do in the event of outbreak
- ✓ **Communication:** Post and disseminate educational posters and flyers for staff and share throughout your community
- ✓ **PPE Supplies:** Maintain a supply of protective equipment and supplies (gloves, masks, gowns and sanitizing hygiene), based on need on availability
- ✓ **Cleaning**
  - Procure cleaning and sterilization supplies
  - Sanitize public spaces and frequently touched surfaces often (counters, doorknobs, railings, etc.), reinforce handwashing and cleaning protocols, and have hand hygiene supplies readily available

Follow CDC Cleaning Recommendations:

<https://www.cdc.gov/coronavirus/2019-ncov/community/organizations/cleaning-disinfection.html>

- ✓ **Quarantine/Isolation Planning:**
  - Separate sick patients from exposed but non-symptomatic individuals
  - Separate general population from both sick and exposed individuals
  - Cancel public and group events
- ✓ **Residential Group Facilities:**
  - Follow Idaho Health & Welfare guidance for prevention and infection control: [https://www.cdhd.idaho.gov/pdfs/cd/Coronavirus/guidance\\_residential-assisted-living-facilities.pdf](https://www.cdhd.idaho.gov/pdfs/cd/Coronavirus/guidance_residential-assisted-living-facilities.pdf)
  - Pre-screen staff, residents and visitors upon arrival and repeat at prescribed intervals
  - Immediately isolate and test anyone displaying signs of infection
  - Call ahead before transporting an ill person to a medical facility
  - Plan for quarantine and discontinue communal meal service

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### ✓ **Personnel planning:**

- PPE (protective supplies and equipment)
- Education/training  
Link to CDC print and video resources:  
<https://www.cdc.gov/coronavirus/2019-ncov/communication/index.html>
- Screening, contingency staffing plan; remove staff and volunteers who meet vulnerable criteria from the schedule/workplace until risk decreases
- Quarantine and medical plan for staff who become ill

### **TAKE ACTION** *What should we do during an outbreak?*

- ✓ Monitor updated information: know what resources are available and where to find current information, facility alternatives for quarantine, screening and medical services, emergency procedures
- ✓ Social distancing: limit or cancel public events, limit and/or screen visitors
- ✓ Cancel non-essential travel plans to limit exposure
- ✓ Quarantine as appropriate
- ✓ Implement health monitoring and screening for staff and the public
- ✓ Alter schedules and staffing as appropriate
- ✓ Call ahead before transporting a patient for testing or medical services

### **TO REPORT PRICE GOUGING** during the declared state of emergency due to Coronavirus:

- ✓ Go to the Idaho Attorney General's site using the following link:  
<https://www.ag.idaho.gov/office-resources/online-forms/?form=File%20a%20Complaint&complaint=Consumer%20Complaint>
- ✓ Or send an email with all details to: [consumer\\_protection@ag.idaho.gov](mailto:consumer_protection@ag.idaho.gov)

Call Central District Health with questions or concerns

(208) 321-2222

Weekdays 8:30 AM to 4:30 PM

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### RESOURCES & HELPFUL LINKS

<b>State of Idaho</b>	Official Idaho site for Coronavirus information	<a href="https://coronavirus.idaho.gov/">https://coronavirus.idaho.gov/</a>
<b>ID Health &amp; Welfare</b>	Guidance and prevention for residential facilities	<a href="https://www.cdhd.idaho.gov/pdfs/cd/Coronavirus/guidance_residential-assisted-living-facilities.pdf">https://www.cdhd.idaho.gov/pdfs/cd/Coronavirus/guidance_residential-assisted-living-facilities.pdf</a>
<b>Central District Health (CDH)</b>	Information and links for health professionals and for the public	<a href="https://www.cdhd.idaho.gov/dac-coronavirus.php">https://www.cdhd.idaho.gov/dac-coronavirus.php</a>
	<b>CDH Information and call center</b>	<b>(208) 321-2222</b> <b>Weekdays 8:30 AM to 4:30 PM</b>
<b>Center for Disease Control (CDC)</b>	Updates and general info	<a href="https://www.cdc.gov/coronavirus/2019-ncov/about/index.html">https://www.cdc.gov/coronavirus/2019-ncov/about/index.html</a>
	Fact sheets, posters & print resources ( <i>English &amp; Spanish</i> )	<a href="https://www.cdc.gov/coronavirus/2019-ncov/communication/factsheets.html">https://www.cdc.gov/coronavirus/2019-ncov/communication/factsheets.html</a>
	Guidance for Businesses	<a href="https://www.cdc.gov/coronavirus/2019-ncov/community/organizations/businesses-employers.html">https://www.cdc.gov/coronavirus/2019-ncov/community/organizations/businesses-employers.html</a>
	Guidance for Community and Faith-Based Leaders	<a href="https://www.cdc.gov/coronavirus/2019-ncov/community/organizations/index.html">https://www.cdc.gov/coronavirus/2019-ncov/community/organizations/index.html</a>
	Cleaning & disinfection recommendations	<a href="https://www.cdc.gov/coronavirus/2019-ncov/community/organizations/cleaning-disinfection.html">https://www.cdc.gov/coronavirus/2019-ncov/community/organizations/cleaning-disinfection.html</a>
	CDC Preventing COVID-19 Spread in communities	<a href="https://www.cdc.gov/coronavirus/2019-ncov/community/index.html">https://www.cdc.gov/coronavirus/2019-ncov/community/index.html</a>
<b>ACEM-Ada County</b>	Ada County Emergency Management	<a href="https://adacounty.id.gov/emergencymanagement/">https://adacounty.id.gov/emergencymanagement/</a> Phone: (208) 577-4750
<b>King County (WA)</b>	COVID-19 website with fact sheets and CDC info translated into Spanish	<a href="https://www.kingcounty.gov/depts/health/communicable-diseases/disease-control/novel-coronavirus/protection/spanish.aspx">https://www.kingcounty.gov/depts/health/communicable-diseases/disease-control/novel-coronavirus/protection/spanish.aspx</a>
<b>Boise VA Medical Center</b>	Assistance with veteran patients	<a href="https://www.boise.va.gov/">https://www.boise.va.gov/</a> Phone: (208) 422-1000
<b>Hospitals</b>	St. Luke's – Boise <b>COVID-19 triage hotline:</b> <b>(208) 381-9500</b>	Phone: (208) 381-2222 After hours: (208) 381-9000 <a href="#">Website link</a>
	St. Alphonsus - Boise	Phone: 1-(877) 341-2121 <a href="#">Website link</a>
<b>Idaho Attorney General</b>	To file a consumer complaint	<a href="https://www.ag.idaho.gov/">https://www.ag.idaho.gov/</a>