

#### **ELECTRONIC GIVING FAQ**

## What are the advantages of electronic giving?

It saves time, saves work, eliminates postage, and simplifies your giving. You also help the parish stabilize its budget and reduce the time spent on bookkeeping.

## Will electronic giving also cover the special collections throughout the year?

No. Electronic giving is designed only to provide for your regular parish support. That is one reason you will still receive an envelope packet. For special collections, you should use the envelopes provided in your packet to make a contribution by check or cash.

# If I do not write checks, how do I keep my balance straight?

Since your contribution is made at an established time, you simply record it in your check register on the appropriate date. Automated giving contributions will show up on your bank statement as automatic withdrawals. Online giving contributions will show up on your credit or debit card statements.

#### Without a canceled check, how can I prove I made my contribution?

We will send out regular statements. Also, each transaction will show up on your own bank or credit card statements.

## What if I change banks or close a credit card?

Your automated giving authorization will expire with the closing of your old account. For automated giving, you would need to submit a new authorization form for your new bank to the parish office. For online giving, you would need to update your account profile.

#### How much does it cost to use electronic giving?

Automated giving using your checking or savings account is free to use. Online giving is also free to use, but it does cost the parish about 3% in processing fees.

#### What if I try electronic giving and do not like it?

You can cancel your authorization for automated giving by notifying the parish office in writing. You might also want to contact your bank directly, but please make sure to inform the parish first, so that we do not continue attempting to make the transfer. You can cancel your online giving in the Vanco giving portal.

## What if I want to change the amount of my contribution?

You may submit a new authorization form to change the amount or schedule of your automated giving contributions at any time. With online giving, you can make the changes yourself.